

Guidelines for Financial Assistance Eligibility

Baptist Health looks at your financial status to decide if you meet the guidelines for financial assistance or discounted care. We look at your family income, the number of people in your family, and other resources such as savings or investments. We use the information you provide us with the Federal Poverty Guidelines to determine financial assistance eligibility.

Financial Assistance and Financial Discount Policy

At Baptist Health, we are sensitive to the needs of patients who are unsure if they can afford the care they need. As part of our ongoing commitment to community health, it is our policy to help our patients understand the financial resources that may be available to help them.

Baptist Health offers:

- **Help** for patients to apply for government programs such as Medicaid and other state and local programs.
- **Financial Assistance or Discounted Care** to patients with no insurance who meet the guidelines. Medically necessary services furnished at our Hospitals are covered in our Financial Assistance Policy (FAP). All other medical services do not qualify for financial assistance.
- **Flexible Payment Plans** based on patient financial status and total amount due. Our goal is to help patients pay their bills in a fair way based upon their circumstances.
- **Referrals** to programs for medical care, if patients do not qualify for financial assistance.

You will be asked to complete a simple form and to confirm your family income and assets. This summary, the FAP, and application forms are available on our website at www.baptistjax.com/fap and at the Discharge Cashier's Office located at each of our hospitals. Free copies of the FAP and application forms may be obtained by calling our Patient Financial Assistance Offices at 904.202.2092, option 1. You may also write to: Attn: Financial Assistance Advocate, P.O. Box 45094, Jacksonville, FL 32232.

If you have questions or to find out if you meet the guidelines for assistance, please talk to one of our Patient Financial Advocates in person or by phone at the locations listed below.

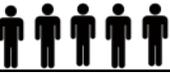
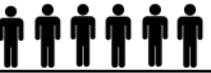
Hospital	Phone	Address
Baptist Medical Center Jacksonville	904.202.2092	800 Prudential Dr., Jacksonville, FL 32207
Baptist Medical Center Beaches	904.627.1898	1350 13th Ave. South, Jacksonville Beach, FL 32250
Baptist Medical Center Nassau	904.321.3919	1250 South 18th St., Fernandina Beach, FL 32034
Baptist Medical Center South	904.271.6885	14550 Old St. Augustine Rd., Jacksonville, FL 32258
Wolfson Children's Hospital	904.202.2092	800 Prudential Dr., Jacksonville, FL 32207



It is the mission of Baptist Health to provide accessible, quality healthcare services at a reasonable cost in an atmosphere that fosters respect and compassion.

Guidelines for charity care eligibility

To determine if you qualify for financial assistance, we consider how much income your family receives per year, how many people are in your family, and what other household financial resources you may have (“discretionary assets”). We compare the information you provide us with the current Federal Poverty Guidelines (FPG). The chart below is a general guideline:

Number of people in household	Full charity care (free care) may be available if your annual family income is:	Partial charity care or discounts may be available if your annual family income is:
	<i>Below 200% of 2019 FPG</i>	<i>200% to 400% of 2019 FPG</i>
	Less than \$24,280	\$24,280 to \$48,560
	Less than \$32,920	\$32,920 to \$65,840
	Less than \$41,560	\$41,560 to \$83,120
	Less than \$50,200	\$50,200 to \$100,400
	Less than \$58,840	\$58,840 to \$117,680
	Less than \$67,480	\$67,480 to \$134,960
	Less than \$76,120	\$76,120 to \$152,240
	Less than \$84,760	\$84,760 to \$169,520
More than 8 people in your household	Add \$4,320 for each additional person	

If you think you qualify for financial assistance or financial discounts, we encourage you to speak with one of our patient financial advocates to arrange a financial evaluation. See page one for contact information at each location.



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